



# Gefen<sup>®</sup>

## DVI RS232 ELR Extender

**EXT-DVI-CAT5-ELR  
User Manual**



[www.gefen.com](http://www.gefen.com)



## ASKING FOR ASSISTANCE

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### Notice

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# INTRODUCTION

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Congratulations on your purchase of the DVI RS232 ELR Extender. Your complete satisfaction is very important to us.

## **Gefen**

Gefen delivers innovative, progressive computer and electronics add-on solutions that harness integration, extension, distribution and conversion technologies. Gefen's reliable, plug-and-play products supplement cross-platform computer systems, professional audio/video environments and HDTV systems of all sizes with hard-working solutions that are easy to install and simple to operate.

## **The Gefen DVI RS232 ELR Extender**

The DVI RS232 ELR Extender extends any DVI source to a monitor, touch screen display, or other digital signage device placed at a distance up to 330 feet (100 meters) using one CAT-5e cable. This product also extends Ethernet and RS-232 using the same CAT-5e cable, allowing access and control of devices using RS-232.

## **How It Works**

Place the Sender unit next to the DVI input source. Use the included DVI cable to connect the source to the Sender unit. Connect the Receiver unit to the monitor or digital signage display with a DVI cable (not supplied). Use one CAT-5e cable, up to 330 feet (100 meters), to connect the Sender unit to the Receiver unit. Connect an RS-232 serial cable from the RS-232 port on the Sender unit to the RS-232 control device. Use another RS-232 cable to connect the RS-232 port on the Receiver unit to the RS-232 device. Connect the Ethernet ports on both the Sender unit and the Receiver unit to any computer source and extended Ethernet device.

## OPERATION NOTES

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### PLEASE READ THESE NOTES BEFORE INSTALLING OR OPERATING THE DVI RS232 ELR EXTENDER

- CAT-5e or CAT-6a cables should not exceed 330 feet (100 meters).
- Shielded (STP) CAT-5e or CAT-6a is recommended. However, un-shielded (UTP) CAT-5 or CAT-6 is acceptable.

**NOTE:** The shielded cable has an advantage by providing immunity to Electromagnetic Interference (EMI), cell phones and A/C motors.

- The DVI RS232 ELR Extender features the ability to generate compatible EDID and Hot Plug signals when working with different brands of source devices and monitors.
- This product does not support HDCP content with DVI.

# FEATURES

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## Features

- Extends any DVI, RS-232, and Ethernet devices up to 330 feet
- Supports resolutions up to 1080p, 2K, and 1920x1200
- Excellent for digital signage applications
- Maximum Ethernet throughput of 100 Mbps, Full Duplex mode.
- Uses one CAT-5e cable for DDC and control signals.
- All-digital signal transmission for zero signal loss.
- Locking power connectors.
- Low power consumption (Green Mode) when DVI source is not detected.
- Field-upgradable via RS-232.
- Metal enclosure improves RF shielding.

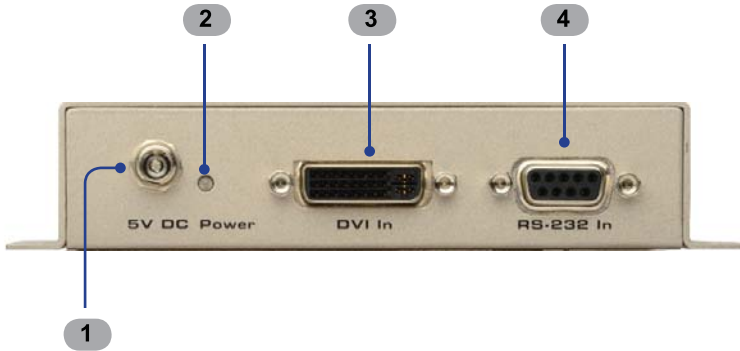
## Package Includes

- (1) Gefen DVI RS232 ELR Extender - Sender unit
- (1) Gefen DVI RS232 ELR Extender - Receiver unit
- (1) 6 ft. DVI Cable (M - M)
- (2) 5V DC Locking Power Supplies
- (1) Quick-Start Guide

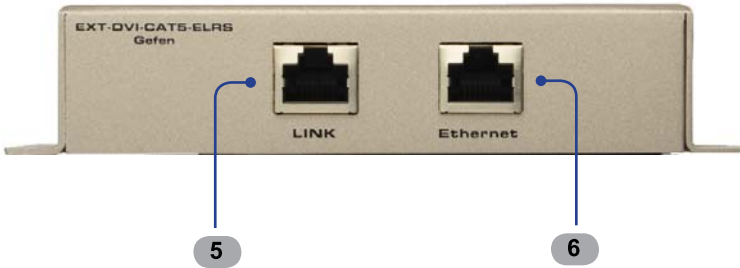
# SENDER UNIT LAYOUT

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## Front



## Back





## SENDER UNIT DESCRIPTIONS

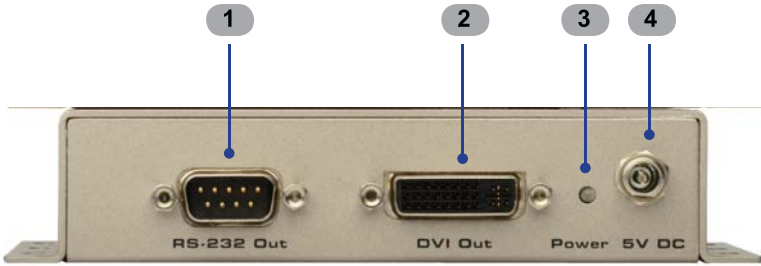
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- 1 5V DC Locking Power Connector**  
Connect the included 5V DC locking power supply to this connector.
- 2 Power Indicator**  
This two-color LED lights up red when there is no DVI source, and lights up green when a DVI source is present
- 3 Locking DVI Input Port**  
Connect a DVI source to this port.
- 4 RS-232 Input Port**  
Connect the RS-232 host device to this port.
- 5 Link Output Jack**  
Connects the Sender unit to the Receiver unit using a CAT-5 cable.
- 6 Ethernet Input Jack**  
Connects the Sender unit to the network using an Ethernet cable.

# RECEIVER UNIT LAYOUT

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## Front



## Back



## RECEIVER UNIT DESCRIPTIONS

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**1 RS-232 Output Port**

Connect the RS-232 device being controlled to this port.

**2 Locking DVI Output Port**

Connect a display to this DVI port.

**3 5 V DC Locking Power Connector**

Connect the included 5V DC locking power supply to this connector.

**4 Power Indicator**

This LED will turn bright red once the included 5V DC locking power supply has been properly connected to the unit and the locking power supply has been connected to an available electrical outlet. The LED will glow bright green when a DVI source is detected.

**5 Ethernet Output Jack**

Connects the Receiver unit to the network device.

**6 Link Input Jack**

Connects the Sender unit to the Receiver unit using CAT-5 cabling.

# CONNECTING THE DVI RS232 ELR EXTENDER

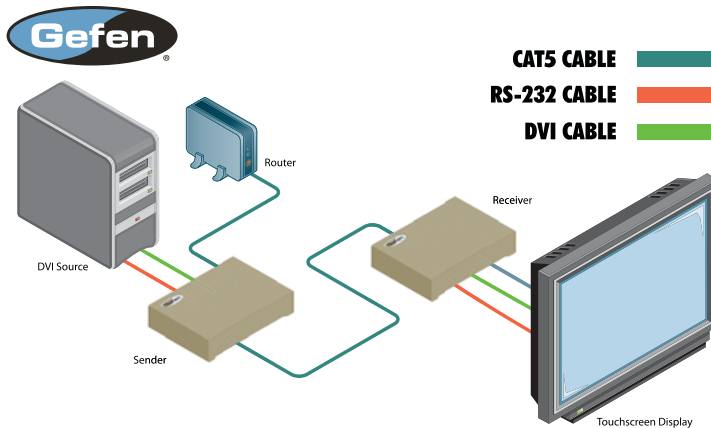
## How to Connect the DVI RS232 ELR Extender

1. Connect the DVI source to the Sender unit using the provided DVI cable. Connect the DVI monitor to the Receiver unit using another DVI cable.
2. Connect an Ethernet cable from the device/router to the Ethernet input port on the Sender unit with a CAT-5e or CAT-6a cable.
3. Connect the Ethernet output port on the Receiver unit to the remote device/router with a CAT-5e or CAT-6a cable.
4. Connect a CAT-5e or CAT-6a cable between the Link port on the Sender unit and the Link port on the Receiver unit.

**NOTE:** If terminating network cables in the field, please adhere to the TIA/EIA568B specification (please see page 13).

5. Connect the 5V DC locking power supplies to the Sender unit and Receiver unit. Do not overtighten the locking connectors. Plug the two (2) power supplies into an available electrical outlet.

## Wiring Diagram for the DVI RS232 ELR Extender



### EXT-DVI-CAT5-ELR



**WARNING:** This product should always be connected to a grounded electrical socket.

# DIP SWITCHES

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## DIP Switch Location

On the bottom of the DVI RS232 ELR Extender Receiver unit there are four (4) DIP switches. The Sender unit has two DIP switches.

The DIP switches allow advanced EDID management of the DVI RS232 ELR Extender which may be necessary when using different brands of hardware. The DIP switches allow control over the EDID, HPD (Hot Plug Detect), and RS-232 modes.

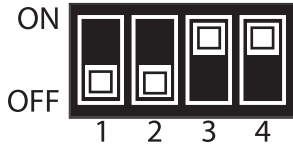
### Sender unit DIP Switches



### Default settings for Sender DIP switches

DIP Switch	Position
1	ON
2	OFF

### Receiver unit DIP Switches



### Default settings for Receiver DIP switches

DIP Switch	Position
1	OFF
2	OFF
3	ON
4	ON

# DIP SWITCH CONFIGURATION

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## Sender unit

### ***DIP Switch 1 - Green Mode (Default = ON)***

- **ON** - Disable Green Mode

If DIP switch 1 is set to the ON position, then the Sender unit is placed in Power Always Mode. In this mode, the Sender unit is always powered.

- **OFF** - Enable Green Mode

The Sender unit is powered *only* if the DVI source is connected and active. If the DVI source enters standby mode then both the Sender unit and Receiver unit will enter Green Mode. In Green Mode, both the Sender and Receiver unit will each consume less than 1 W of power.

### ***DIP Switch 2 - Field Upgrade Mode (Default = OFF)***

- **ON** - Enable Field Upgrade Mode

Allows the firmware to be upgraded on the Sender unit. If DIP switch 4 is in the ON position, RS-232 cannot be extended. See page 15 for details on upgrading the firmware.

- **OFF** - RS-232 Pass-through

Use when extending RS-232 between the Sender unit and the Receiver unit. DIP switch 4 must be set to the OFF position for normal operation of the DVI RS232 Extender over CAT5 with Ethernet.

# DIP SWITCH CONFIGURATION

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## Receiver unit

### **DIP Switch 1 - EDID Mode (Default = OFF)**

- **ON** - Pass Through Mode

DDC and HPD are passed through. Both the connection status and the full video capabilities of the monitor are used by the source device.

- **OFF** - Local EDID Mode

Local EDID is used instead of the EDID from the display device. EDID features newer than HDMI 1.3 are removed when the display is read. This provides a general EDID which is compatible with more displays.

### **DIP 2\* - Hot-Plug Detect (Default = OFF)**

- **ON** - HPD Pass-Through

HPD follows upstream HPD towards the source. The HPD signal will reflect the connection status between the display device and the source device. If the source or monitor is temporarily disconnected then reconnected, there will be a delay of 20 - 30 seconds before the content is restored to the monitor.

- **OFF** (default) - HPD Always High

The HPD signal remains high regardless of the downstream HPD state. If the source or monitor does not properly handle HPD (no picture after connecting / reconnecting source or display), set this DIP switch to the OFF position.

*\*DIP switch is only functional when DIP switch 1 is set to OFF.*

# DIP SWITCH CONFIGURATION

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## Receiver unit

### **DIP Switch 3\* - Supports DVI Connections (Default = ON)**

- **ON** - Disable HDCP

If HDMI is connected, set DIP 3 in the ON position.

- **OFF** - Enable HDCP

If a DVI connection is used, set DIP 3 to the OFF position. DVI is supported by disabling HDCP pass-through.

*\*DIP switch is only functional when DIP switch 1 is set to OFF.*

### **DIP Switch 4 - Green Mode (Default = ON)**

- **ON** - Disable Green Mode

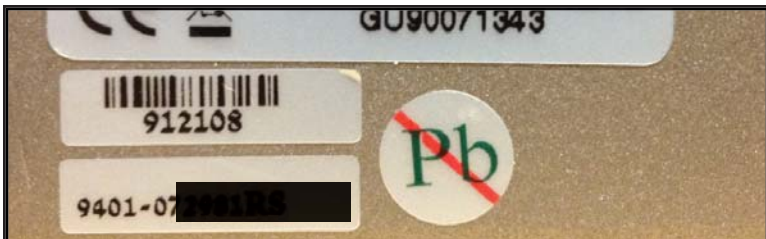
If DIP switch 1 is set to the ON position, then the Receiver unit is placed in Power Always Mode. In this mode, the Receiver unit is always powered.

- **OFF** - Enable Green Mode

The Receiver unit is powered *only* if the DVI source is connected and active. If the DVI source enters standby mode then both the Sender unit and Receiver unit will enter Green Mode. In Green Mode, both the Sender and Receiver unit will each consume less than 1 W of power.

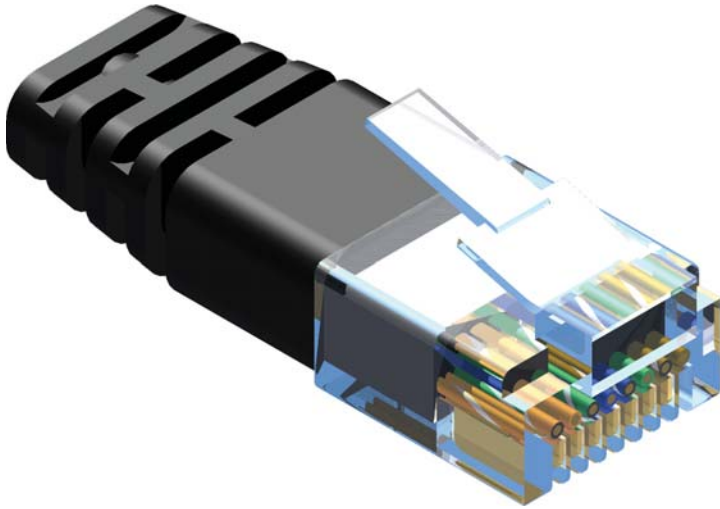


**IMPORTANT:** The Green Mode feature on the Receiver unit is not implemented on hardware versions prior to 9502. Check the hardware version, printed on the bottom of the Receiver unit (see photo below). For example, the sample image below indicates hardware version 9401 which does *not* have the Green Mode feature.



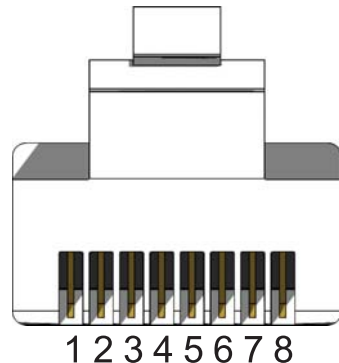


## NETWORK CABLE WIRING DIAGRAM



Gefen recommends the TIA/EIA-568-B wiring option. Please adhere to the table below when field terminating cable for use with Gefen products.

Pin	Color
1	Orange / White
2	Orange
3	Green / White
4	Blue
5	Blue / White
6	Green
7	Brown / White
8	Brown



CAT-5, CAT-5e, and CAT-6a cabling comes in stranded and solid core types. Gefen recommends using solid core cabling. CAT-6 cable is also recommended.

It is recommended to use one continuous run from one end to the other. In some cases, connecting through a patch might not work.

# FIRMWARE UPDATE

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## Updating the Firmware



**STOP:** Before beginning the update process, disconnect the Sender unit from the Receiver unit.

1. Connect an RS-232 cable from the computer to the Sender unit.
2. Set DIP switch 2 on the Sender unit to the ON position.
3. Connect the 5V DC locking power supply to the Sender unit.
4. Go to the directory where the firmware files are stored.
5. Double-click the .BAT file. A screen similar to the following will appear:

```
Found sink on port 4
Autodetect platform: full sink
Autodetect platform: spi.
Autodetect size: 128k
Erasing Eeprom...Done.
progress: 100%
Total bytes: 38804. Total time: 99.906000 seconds
Burn succeeded.
Verifying file...
progress: 100%
Total bytes: 38804. Total time: 88.266000 seconds
Verification succeeded!!!
```

6. Return DIP switch 2 to the OFF position.
7. To update the firmware on the Receiver unit, set ALL DIP switches on the Receiver unit to the ON position.
8. Connect the 5V DC locking power supply to the Receiver unit.
9. Repeat steps 4 and 5.
10. The firmware update process is complete.

## SPECIFICATIONS

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Maximum Pixel Clock .....	165 MHz
Input Video Signal .....	1.2V p-p
Input Sync Signal .....	5V p-p (TTL)
Video Input Connector (Sender): .....	(1) DVI-I 29-pin, female (digital only)
Video Input Connector (Receiver):.....	(1) DVI-I 29-pin, female (digital only)
Ethernet Connector (Sender / Receiver): .....	(1) RJ-45 Shielded
RS-232 Input Connector (Sender): .....	(1) DB-9, female
RS-232 Input Connector (Receiver).....	(1) DB-9, male
Link Connector (Sender / Receiver):.....	(1) RJ-45, Shielded
Power Supplies (Sender / Receiver): .....	5V DC, Locking
Power Consumption (Sender / Receiver): .....	10W (max.) per unit
Operating Temperature.....	0 - 40 °C
Dimensions (Sender / Receiver)(W x H x D):.....	5" x 1.2" x 3.4" (127mm x 30mm x 86mm)
Shipping Weight .....	5 lbs. (2.3 kg)

## WARRANTY

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Gefen warrants the equipment it manufactures to be free from defects in material and workmanship.

If equipment fails because of such defects and Gefen is notified within two (2) years from the date of shipment, Gefen will, at its option, repair or replace the equipment, provided that the equipment has not been subjected to mechanical, electrical, or other abuse or modifications. Equipment that fails under conditions other than those covered will be repaired at the current price of parts and labor in effect at the time of repair. Such repairs are warranted for ninety (90) days from the day of reshipment to the Buyer.

This warranty is in lieu of all other warranties expressed or implied, including without limitation, any implied warranty or merchantability or fitness for any particular purpose, all of which are expressly disclaimed.

1. Proof of sale may be required in order to claim warranty.
2. Customers outside the US are responsible for shipping charges to and from Gefen.
3. Copper cables are limited to a 30 day warranty and cables must be in their original condition.

The information in this manual has been carefully checked and is believed to be accurate. However, Gefen assumes no responsibility for any inaccuracies that may be contained in this manual. In no event will Gefen be liable for direct, indirect, special, incidental, or consequential damages resulting from any defect or omission in this manual, even if advised of the possibility of such damages. The technical information contained herein regarding the features and specifications is subject to change without notice.

For the latest warranty coverage information, refer to the Warranty and Return Policy under the Support section of the Gefen Web site at [www.gefen.com](http://www.gefen.com).

## PRODUCT REGISTRATION

**Please register your product online by visiting the Register Product page under the Support section of the Gefen Web site.**









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This product uses UL listed power supplies.